

December 20, 2009

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12th Street, SW  
Washington, DC 20554

**ATTENTION:**  
**Letter of Appeal -**  
**request for review**

RE: CC Docket No. 96-45 and CC Docket No. 02-6

Dear FCC APPEALS DEPARTMENT:

This is a letter of appeal based on SLD decision of E-Rate funding. We would appreciate a request for review of this issue.

**ITEM #1**  
**LETTER OF APPEAL**

**ITEM #2**  
**CONTACT INFORMATION:**

E-RATE CONSULTANT:	Machelle L. McKay
CONSULTING COMPANY	COLLECT-ED LLC
CONSULTANT PHONE:	(405) 830-2200
CONSULTANT FAX:	(405) 376-7237 OR (501) 640-7815
CONSULTANT EMAIL:	<a href="mailto:collect-ed@hotmail.com">collect-ed@hotmail.com</a>
BEN	140654
SCHOOL	MALTA INDEP SCHOOL DIST
ADDRESS	6178 W. US Highway 82
CITY, STATE, ZIP	New Boston, TX 75570
SCHOOL CONTACT	Machelle McKay, Consultant
CONTACT PHONE	405-830-2200
CONTACT FAX	501-640-7815
CONTACT EMAIL	<a href="mailto:collect-ed@hotmail.com">collect-ed@hotmail.com</a>

**ITEM #3**  
**IDENTIFY THE USAC ACTION FOR APPEAL**

Correction for funding decision – FRN# 1788542; based on the invoice submitted in ITEM #21 attachment.

**ITEM #4****BILLED ENTITY NUMBER, BILLED ENTITY NAME AND FORM OR APPLICATION NUMBER**

BILLED ENTITY #: 140654

BILLED ENTITY NAME: Malta Indep School District

471 Application # - 567699

FRN # - 1788542

FOR:

SERVICE PROVIDER – Windstream Communications, Inc

SPIN# 143030766

**ITEM #5****EXPLAIN THE APPEAL AND INCLUDE COPIES OF ALL RELEVANT DOCUMENTATION.**

<b>ITEM #</b>	<b>ATTACHMENT</b>	<b>PAGES</b>
A	Letter of Authorization from school district	1
B	USAC Decision of Appeal – dated 12/14/2009	1
C	Letter of Appeal to USAC – dated 12/8/2009 (with fax confirmation)	3
D	Funding commitment letter for FRN# 1788542 dated 5/12/2009	1
E	ITEM #21 attachment as submitted Request for funding WINDSTREAM \$436.48	5

**ITEM #6****AUTHORIZED SIGNATURE**

If you have any questions or concerns, please contact me at your earliest convenience.

Machelle McKay  
COLLECT-ED  
E-Rate ConsultantLinda Estill  
MALTA INDEP SCHOOL DIST  
Superintendent**CC: MALTA INDEP SCHOOL DIST****FAX: 903-667-2984**

# **MALTA INDEPENDENT SCHOOL DISTRICT**

6178 W US HIGHWAY 82  
NEW BOSTON, TEXAS 75570  
(903) 667-2950

June 12, 2008

To whom it may concern:


E-Rate Consultant, Machelie L. McKay DBA Collect – Ed, LLC is assisting **MALTA INDEP SCHOOL DIST**  
**(BEN# 140654)** in the processing and collection of our E-rate Program for funding year 2009-2010.

Please use this letter as your authorization to provide the necessary information as requested by  
Collect - Ed LLC concerning this effort. For example:

- E-Rate application information (470, 471, 486 and 472);
- Vendor account information including on-line billing access, (for E-Rate purposes only);
- Vendor E-Rate Form signatures (472, Block 4)
- Authorized Signature will be used on electronic forms.
- Etc. (any other information necessary for E-Rate purposes).

I, certify that our school district respects and complies with any and all the rules and regulations of the  
Universal Service Administrative Company (USAC).

Thank you for your assistance.



\_\_\_\_\_  
**Authorized Signature**

**Linda Estill**

\_\_\_\_\_  
**Printed Name**

**Superintendent**

\_\_\_\_\_  
**Title**

**7/21/08**  
\_\_\_\_\_  
**Date**





**Universal Service Administrative Company**  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2009-2010**

December 14, 2009

Machelle McKay  
Collect-Ed, LLC  
P. O. Box 333  
Mustang, OK 73064

Re: Applicant Name:	MALTA INDEP SCHOOL DISTRICT
Billed Entity Number:	140654
Form 471 Application Number:	652288
Funding Request Number(s):	1788542
Decision Letter Date:	May 12, 2009
Date Appeal Postmarked:	December 09, 2009
Your Correspondence Dated:	December 08, 2009

Our records show that your appeal was postmarked more than 60 days after the date your Funding Commitment Decision Letter was issued, as shown above. Federal Communications Commission (FCC) rules require applicants to postmark appeals within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be POSTMARKED within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division  
Universal Service Administrative Company

cc: Linda Estill

## TRANSMISSION VERIFICATION REPORT

TIME : 12/09/2009 00:20  
NAME : MACHELLE MCKAY  
FAX : 4053767237  
TEL : 4058302200  
SER.# : D8J265340

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

12/09 00:15  
19735996542  
00:05:14  
09  
OK  
FINE

to  
USAC

**Collect - Ed LLC**

PO Box 333  
Mustang, OK 73064  
Ph: 405.830.2200 Fax: 405.376.7237  
eFax: 501.640.7815  
www.collect-ed.com

December 8, 2009

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
100 S. Jefferson Rd  
P.O. Box 902  
Whippany, NJ 07981

**ATTENTION:**  
**Letter of Appeal**

**FAX: 1-973-599-6542**

**PAGES FAXED: 9**

Dear SLD APPEALS DEPARTMENT:

This is a letter of appeal based on SLD decision of E-Rate funding. We would appreciate your earliest attention for this issue.

**ITEM #1**  
**LETTER OF APPEAL**

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**CONTACT INFORMATION:**

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# Collect - Ed LLC

PO Box 333  
Mustang, OK 73064  
Ph: 405.830.2200 Fax: 405.376.7237  
eFax: 501.640.7815  
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December 8, 2009

## ATTENTION: Letter of Appeal

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
100 S. Jefferson Rd  
P.O. Box 902  
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Dear SLD APPEALS DEPARTMENT:

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### ITEM #2 CONTACT INFORMATION:

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CONSULTING COMPANY	COLLECT-ED LLC
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CONSULTANT EMAIL:	<a href="mailto:collect-ed@hotmail.com">collect-ed@hotmail.com</a>
BEN	140654
SCHOOL	MALTA INDEP SCHOOL DIST
ADDRESS	6178 W. US Highway 82
CITY, STATE, ZIP	New Boston, TX 75570
SCHOOL CONTACT	Machelle McKay, Consultant
CONTACT PHONE	405-830-2200
CONTACT FAX	501-640-7815
CONTACT EMAIL	<a href="mailto:collect-ed@hotmail.com">collect-ed@hotmail.com</a>

### ITEM #3 IDENTIFY THE USAC ACTION FOR APPEAL

Correction for funding decision FRN# 1788542; based on the invoice submitted in ITEM #21 attachment.



**ITEM #4****BILLED ENTITY NUMBER, BILLED ENTITY NAME AND FORM OR APPLICATION NUMBER**

BILLED ENTITY #: 140654

BILLED ENTITY NAME: Malta Indep School District

471 Application # - 652288

FRN # - 1788542

FOR:

SERVICE PROVIDER – Windstream Communications Inc.

SPIN# 143030766

**ITEM #5****EXPLAIN THE APPEAL AND INCLUDE COPIES OF ALL RELEVANT DOCUMENTATION.**

<u>ITEM #</u>	<u>ATTACHMENT</u>	<u>PAGES</u>
A	Letter of Authorization from school district	1
B	Funding commitment letter for FRN# 1788542 dated 5/12/2009	1
C	ITEM #21 attachment as submitted Request for funding WINDSTREAM \$ 436.48	5

**ITEM #6****AUTHORIZED SIGNATURE**

If you have any questions or concerns, please contact me at your earliest convenience.

Machelle McKay  
COLLECT-ED  
E-Rate ConsultantLinda Estill  
MALTA INDEP SCHOOL DIST  
Superintendent**CC: MALTA INDEP SCHOOL DIST****FAX: 903-667-2984**

FUNDING COMMITMENT REPORT  
Billed Entity Name: MALTA INDEP SCHOOL DISTRICT  
BEN: 140654  
Funding Year: 2009

Comment on RAL corrections: FRN(s) modified in accordance with a RAL request.

Form 471 Application Number: 652288  
Funding Request Number: 1788542  
Funding Status: Funded  
Category of Service: Telecommunications Service  
Form 470 Application Number: 994400000690538  
SPIN: 143030766  
Service Provider Name: Windstream Communications, Inc.  
Contract Number: T  
Billing Account Number: 903-667-2950 [BEAR]  
Multiple Billing Account Numbers: N  
Service Start Date: 07/01/2009  
Service End Date: 06/30/2010  
Contract Award Date: N/A  
Contract Expiration Date: N/A  
Site Identifier: 86641  
Number of Months Recurring Service Provided in Funding Year: 12  
Annual Pre-discount Amount for Eligible Recurring Charges: \$4,486.56  
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00  
Pre-discount Amount: \$4,486.56  
Discount Percentage Approved by the USAC: 70%  
Funding Commitment Decision: \$3,140.59 - FRN approved; modified by SLD  
Funding Commitment Decision Explanation: MR1: The FRN was modified from 436.48/m to \$373.88/month to agree with the applicant documentation.

FCDL Date: 05/12/2009

Wave Number: 003

Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2010





## Item 21 Attachment

Telecommunications - Funding Year 2009

SCHOOL: MALTA ISD - TX

BEN#: 140654 471#: 652288

FRN#: 1788542

Attach #: A Pg 1 of 5

Applicant Name MALTA INDEP SCHOOL DISTRICT  
 Billed Entity Number 140654  
 Form 471 Application Number 652288  
 Funding Request Number 1788542  
 Service Provider Windstream Communications, Inc.  
 Attachment Number A  
 Narrative description of this  
 Funding Request Telecom Services for School District

Service Type	Service Description	Eligible Pre-Discount Cost	
1 Local Phone Service	Telecom Services for School District	\$5,237.76	
		Number of Telecom Lines (if applicable)	7
		Recurring Charges	Non Recurring Charges
	Monthly Recurring Charges	\$436.48	One-time non-recurring charges \$0.00
	Less Ineligible Amount (if any)	\$0.00	Less Ineligible Amount (if any) \$0.00
	Number of Months	12	
	Eligible recurring charges	\$5,237.76	Eligible non-recurring charges \$0.00
		Line item TOTAL \$5237.76	
	Total:	\$5,237.76	
	Funding Requested on 471:	\$5,237.76	

Further information **Copy of vendor documentation will be emailed to USAC.**

Date Submitted

1/7/2009 1:05:08 AM

windstream

Attn: Support Services  
1720 Galleria Blvd  
Charlotte, NC 28270

## Your Windstream Statement

Page 1 of 4  
October 15, 2008



#BWNKCDD  
#1252757550520# 003216 01 AV 0.324 0013  
MALTA SCHOOL  
6178 W US HIGHWAY 82  
NEW BOSTON TX 75570-4667

Telephone Number 903-667-2950  
Account Number 125275755

SCHOOL: MALTA ISD - TX  
BEN#: 140654 471#: 652288  
FRN#: 1788542  
Attach #: A Pg 2 of 5

### Account Summary

#### Previous Charges and Credits

Amount of Last Bill	373.88
Payments	.00
<b>Balance</b>	<b>373.88</b>

#### Current Charges

Windstream	436.48
<b>Total Current Charges</b>	<b>436.48</b>
<b>Total Amount Due</b>	<b>\$810.36</b>
<b>Current Charges Due</b>	<b>October 31, 2008</b>

Questions? Please call Windstream  
Communications toll free or visit our website.  
Customer Service 1-877-520-5220  
Repairs 1-877-520-5210  
TTY/TDD 1-877-520-5260  
Website [www.windstream.com](http://www.windstream.com)

Reminder: Your account will be considered  
past due if payment is not received by the due  
date and a late payment charge of 5% will be  
applied to the unpaid balance.

Windstream now offers free online bill  
payments at [www.windstream.com](http://www.windstream.com).  
Your PIN to register is: 124129376

Please detach and return the portion below with your check or money order payable to  
Windstream Communications SW. Please write your account number on your check.

### Detach and Return with Payment

windstream.

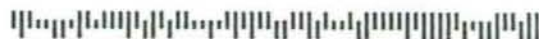
Telephone Number 903-667-2950  
Account Number 125275755

200 903-667-2950 010165 052 125275755 0 13

MALTA SCHOOL  
6178 W US HIGHWAY 82  
NEW BOSTON TX 75570-4667

Bill Date	October 15, 2008
Due Date	October 31, 2008
Total Amount Due	\$810.36

☐ Moving? Check the box and print new  
address on the back.



Windstream  
P O Box 9001908  
Louisville, KY 40290-1908

70000520000000125275755208101300000081036A7

Customer Service 1-877-520-5220  
Repairs 1-877-520-5210  
TTY/TDD 1-877-520-5260  
Website www.windstream.com

Page 2 of 4  
October 15, 2008  
Telephone Number 903-667-2950  
Account Number 125275755

### Important Messages

Your InterLATA long distance carriers are\*:  
AT&T

Your IntraLATA long distance carriers are\*:  
AT&T

\* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with Windstream Communications Customer Service.

SCHOOL: MALTA I S D - TX  
BEN#: 140654 471#: 652288  
FRN#: 1788542  
Attach #: A Pg 3 of 5

WS052138 683131

#### New address? Other changes?

Please check the box on the front of the payment slip,  
and print your new information below.

\_\_\_\_\_  
Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State, Zip

( )

\_\_\_\_\_  
Phone number





windstream

Customer Service 1-877-520-5220  
Repairs 1-877-520-5210  
TTY/TDD 1-877-520-5260  
Website www.windstream.com

Page 3 of 4  
October 15, 2008  
Telephone Number 903-667-2950  
Account Number 125275755

### Windstream Local Services

#### Windstream Current Charges

Basic Monthly Service 10/13/08 to 11/12/08	363.04
<b>Total Basic Service Current Charges</b>	<b>363.04</b>

Optional Service	55.84
Other Charges And Credits	17.60
<b>Total Optional Service Current Charges</b>	<b>73.44</b>

<b>Total Windstream Current Charges</b>	<b>436.48</b>
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Non-payment of basic and optional services WILL result in the disconnection of your local telephone service.

#### Windstream Basic Service Summary

Description	Qty	
Block 9xx Calls-1st	6	.00
Business Line	7	163.45
Number Of Directories	1	.00
Key System Line-Business	1	28.00
Local Number Portability Surch	8	2.64
No Charge - Non Pub	4	.00
Rotary Hunt Line Svc Bus/Res	3	11.85
Automatic Call Return-Bus	2	9.98
Expanded Local Calling	8	56.00
Interstate Subscriber Line C	8	73.60
Emergency Service Charge		4.00
Municipal Franchise Fee		3.76
Federal Universal Service Fee		8.96
Federal Universal Service Fee		.32
Cost Of Service Surcharge		.48
<b>Total Basic Service Monthly Service</b>		<b>363.04</b>

#### Windstream Optional Service Summary

Description	Qty	
Deregulated Administration Fee	1	1.84
Protection Plus Plan-Bus	9	54.00
<b>Total Optional Service Monthly Service</b>		<b>55.84</b>

#### Windstream Optional Service

<b>Other Charges &amp; Credits</b>	
Optional Service Proration	17.60
from 10/02/08 to 10/12/08	
<b>Total Optional Service Other Charges &amp; Credits</b>	<b>17.60</b>

### Windstream Important Messages

Visit the Windstream Communications store nearest you today:

Andrews, TX 112 S.W. 1st 432-523-3323 Hours: 9:30-5:00, M-F	Perryton, TX 301 South Amherst 806-435-2050 Hours: 9:30-5:00, M-F
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Dalhart, TX 310 Rock Island Ave. 806-249-1100 Hours: 9:30-5:00, M-F	Seymour, TX 400 North Main 940-888-1220 Hours: 9:30-5:00, M-F
--	--

Dumas, TX 401 W. 1st Street 806-935-1681 Hours: 9:30-5:00, M-F	Texarkana, TX 2315 Richmond Rd. #101 903-223-4688 Hours: 9-6, M-F
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SCHOOL: MALTA I S D - TX

BEN#: 140654 471#: 652288

FRN#: 1788542

Attach #: A Pg 4 of 5



Customer Service 1-877-520-5220  
Repairs 1-877-520-5210  
TTY/TDD 1-877-520-5260  
Website www.windstream.com

Page 4 of 4  
October 15, 2008  
Telephone Number 903-667-2950  
Account Number 125275755

## General Information

### How to Pay Your Bill

Please make your check or money order payable to Windstream Communications SW, and write your customer number on your check. If you pay by mail, the payment slip that detaches from the first page should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call Windstream for the location of the nearest authorized payment location.

### Questions About Your Bill

If you have questions concerning your bill, please call Windstream at the number printed at the top of this page or write to us at the address printed on the first page of the invoice.

### Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

### Past Due Amounts

The "Due Date" on this bill refers to the current month's charges. Any past due amounts must be paid immediately unless special payment arrangements have been made with Windstream Communications.

### Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

### If You've Been Slammed

Be sure your long distance service hasn't been changed without your permission. If you think you've been slammed, please contact Windstream, and we will help you resolve the problem. If you need further assistance, contact the Public Utility Commission of Texas: c/o Office of Consumer Protection, P.O. Box 13326, Austin, TX 78711-3326, 512-936-7120 or in Texas toll free 1-888-782-8477. Hearing and speech impaired persons with text telephones can call 512-936-7136.

### Returned Checks

A returned check charge will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230.

### Correspondence

If you wish to write to us, please address your letter to Windstream Communications, 1720 Galleria Boulevard, Charlotte NC 28270.

SCHOOL: MALTA ISD - TX  
BEN#: 140654 471#: 652288  
FRN#: 1788542  
Attach #: A Pg 5 of 5